

Housing

Advice and Support

Cornwall Council

<https://www.cornwall.gov.uk/housing/>

If a client is homeless or threatened with homelessness, they need to present themselves to the council and ask for help from a Housing Options Officer. If a client fits certain criteria, then the Housing Options Officer will provide a range of services from information about housing options through to supporting a client to access sustainable and safe accommodation through the homeless prevention fund or a referral to supported accommodation.

Clients can also access *Enhanced Housing Options*;

- <https://www.housingoptionscornwall.co.uk/Data/ASPPages/1/30.aspx>

Clients who are homeless or threatened with homelessness can register to be considered for social housing by registering with *Home Choice service*;

- <http://www.cornwall.gov.uk/housing/housing-options/homechoice-housing-register/>

Housing Options and Homelessness

Provides free information, assistance and specialist advice to landlords, tenants and owner occupiers to help keep you in your home or by helping you to find alternative accommodation.

- <https://www.cornwall.gov.uk/housing/housing-options/housing-options-and-homelessness/>

Housing Support Advice / Assistance

Advice and assistance for people with disabilities on housing solutions such as moving home or adaptations to aid independence

- <https://www.cornwall.gov.uk/housing/private-sector-housing/home-solutions/housing-support-advice-and-assistance/>

Housing Related Benefits; CTS, HB, DHP, Crisis and Care Grant, Exceptional Relief

- <http://www.cornwall.gov.uk/advice-and-benefits/benefits/claiming-housing-benefit-and-council-tax-support/>
- <http://www.cornwall.gov.uk/advice-and-benefits/benefits/claiming-housing-benefit-and-council-tax-support/discretionary-housing-payments>
- <https://www.cornwall.gov.uk/advice-and-benefits/benefits/crisis-and-care-awards/>
- <https://www.cornwall.gov.uk/advice-and-benefits/benefits/council-tax-support/exceptional-relief/>

Silverlinks



Silverlinks Leaflet.pdf

A project where Care & Repair England is working in partnership with Cornwall Council's, Housing Solutions Team. It aims to support older people planning for later life changes which enable them to plan ahead.

Streetlink

<http://www.streetlink.org.uk/>

A national organisation helping connect rough sleepers to local services.

Stonham Bryan Community Outreach Support Service

<https://www.supportincornwall.org.uk/kb5/cornwall/directory/service.page?id=oYqMCwuabrw>

A drop in service offered at various locations across the county. Clients can access one to one confidential advice on housing, and homelessness.

Shelter Cornwall

http://england.shelter.org.uk/get_advice

Advice and specialist help for those with a housing or housing related problem. We have a team of solicitors and advisors who assist clients who are eligible for advice under Legal Aid rules; but also offer a service (subject to capacity and any temporary changes) to those who are not eligible for Legal Aid.

In addition to the services above they are also involved in the delivery of;

- *Court Desk* – Held on possession hearing days at Bodmin and Truro court.
- *Hospital Discharge Scheme* – Contact is colette.jolly@rcht.cornwall.nhs.uk
- *British Gas Energy Trust Scheme* - The service is backed by British Gas to help people who are in or under threat of fuel poverty and can include housing issues which have an impact on energy efficiency, such as damp and condensation and other low-level disrepair. Contact is Andrew_Fitton@shelter.org.uk or Fuel_Bristol@shelter.org.uk
- Also offer non legal aid advice (ASG Advice) from their Plymouth Office and can offer phone appointments. The email address is devon@shelter.org.uk and the contact number is 0344 515 2399. This is for anyone who doesn't qualify for legal aid or whose housing issue is not in scope for legal aid.

St Petrocs Society

<http://www.stpetrocs.org.uk>

Provide accommodation, support, advice, training and resettlement services to single homeless people in Cornwall. 01872 264153. This website also includes details of specialised initiatives such as No Second Night Out, Devon and Cornwall Rough Sleepers Partnership, The Outreach Team, SmartMove Bond and The Homeless Discharge Scheme.

Coastline Homeless and Social Exclusion Services

<http://www.coastlinehousing.co.uk/temporary-housing-and-homeless>

If you are homeless or may lose your home help and advice is available from the Coastline Homeless and Social Exclusion Service. Telephone Monday to Friday, 9am to 5pm - 01209 200086. Evenings, weekends and Bank holidays - 01209 713457.

Health for Homeless

<http://www.cornwallft.nhs.uk/services/health-for-homeless/>

Access to primary care services for people who are homeless.

Kernow Positive Support; Housing

<http://www.kernowps.co.uk/housing.htm>

Supporting people affected by and living with HIV

Registered Social Landlords

Many registered social landlords (RSL) such as Coastline, Ocean Housing, Guinness Trust, Devon and Cornwall Housing or Cornwall Housing offer support to tenants who are struggling to maintain their tenancy. Enquire with each RSL for more info about what is available.

Citizens Advice Cornwall (formerly CAB)

<https://www.cabcornwall.org.uk/>

Provides generalist advice including housing.

The Vicars Relief Fund

<https://charity.stmartin-in-the-fields.org/grants/>

Our primary aim is to support people who are at risk of being made homeless, are homeless or vulnerable, or have experience of being homeless and are trying to establish or maintain a tenancy. Where arrears have happened that may put someone at risk of becoming homeless, a grant from the VRF can remove the threat of eviction. Where someone who is in temporary accommodation needs help putting together a deposit for a more permanent home, a VRF grant can help that happen. The VRF also makes grants for items such as beds and other household items such as cookers and fridges.

Gypsy, Roma and Travellers

General Info

<http://www.cornwall.gov.uk/community-and-living/equality-and-diversity/equality-and-diversity-useful-links/gypsy-roma-and-travellers/>

An overview of support services aimed at this group.

Gypsy Traveller Sites

<https://www.cornwall.gov.uk/housing/gypsy-and-traveller-sites/>

TravellerSpace

<http://travellerspace-cornwall.org/page2.htm>

A registered charity supporting Gypsies, Irish Travellers and New Travellers in Cornwall.

Supported Accommodation

There is a range of supported accommodation throughout the county. You can find a list using the Cornwall Council Housing Support Search function (refer to Cornwall Council section above). Some of it is listed below.

Glen Carne

<http://www.glencarne.org.uk/>

Glen Carne is a charity providing supported accommodation located near St. Agnes offering residents an opportunity to access housing related support and gain training to enable successful move on into independent accommodation.

Cornwall Foundation Trust

<http://www.cornwallft.nhs.uk/services/community-mental-health-services/supported-housing/>

Accommodation for single people who have a diagnosed enduring mental illness.

YMCA Cornwall – Young people

<http://www.ymcacornwall.org.uk/housing-housing-support/>

Helping to house disadvantaged young people throughout the county.

Cosgarne Hall

<http://www.cosgarne.com/>

Accommodation with housing-related support to mainly single men and women aged 18 and with chaotic lifestyles, including offenders and people with drug and alcohol issues / dependencies.

The Foyer Federation

<http://foyer.net/about-foyers/>

A Foyer is an integrated learning and accommodation centre providing safe and secure housing, support and training for young people aged 16-25.

St Petrocs Society

<http://www.stpetrocs.org.uk>

St Petrocs manage a number of supported properties aimed at single homeless people.

Stonham Supported Accommodation

<https://www.homegroup.org.uk/Care-and-Support/Find-a-care-service>

Stonham offer a range of supported units at various locations in Cornwall.

We have not sought to capture everything but if you feel we have missed something vital please email emoseley1@cornwall.gov.uk with the details.